



## HEALTH GUIDELINES FOR PROVIDERS.

The following is a list of the health and safety measures that all our suppliers must comply with when attending Centro Citibanamex.

CATEGORY	GUIDELINE	DESCRIPTION / ACTION	SUPPLIERS
ACCESS CONTROL	Sanitation Supplies, Equipment and Tools.	All suppliers wishing to deliver supplies, equipment and tools are required to go to the assigned areas for sanitization on the days and times assigned to them.	✓
	Access Waiting Line	All suppliers must line up in the designated waiting line and maintain social distancing at all times according to the marks on the floor, as well as they must register their entry, exit and temperature, in addition they must answer the security questionnaire.	✓
	Temperature Check.	If a temperature of 37.5° Celsius or higher is detected, the Access Control and Monitoring protocol must be followed.	✓
	Hand Sanitization.	After entering through the access control filter, you must apply 70% alcohol-based gel sanitizer.	✓
	Personal Protective Equipment (PPE).	Any person entering the venue must wear their mask before entering and keep it on during their stay, all personal protective equipment must be over seen by the at the supplier.	✓

CATEGORY	GUIDELINE	DESCRIPTION / ACTION	SUPPLIERS
DURING THE STAY ON THE VENUE	Interpersonal Interaction.	Avoid close contact (shaking hands, kissing and hugging), always respecting social distancing of 1.5 meters.	✓
		Communication devices (telephone, radio, cell phone, etc.), personal protective equipment, cigarettes, cooking utensils, food and beverages, office supplies (pens, calculators, notebooks, etc.) must not be shared.	✓
	Food and Beverage / Food Consumption Areas	Please follow the Food & Beverage protocols for the different food consumption areas of the venue.	✓
	Basic Protection Measures.	Wash hands with soap and water frequently or sanitize them with 70% alcohol-based hand sanitizer.	✓
		Respiratory hygiene must be practiced at all times. When coughing or sneezing, cover your mouth and nose with a disposable tissue and throw it immediately in the labeled trash cans or use the inner corner of the arm (cough etiquette), then you must wash your hands with soap and water or apply 70% alcohol-based hand sanitizer.	✓
		At all times avoid kissing, handshaking or hugging and avoid touching your face with dirty hands, especially your nose, mouth and eyes.	✓
	Traffic Flows and Social Distancing Points at Our Facilities.	Corridors: At all times respect the flow of traffic in the corridors, as well as social distancing.	✓
		Elevators and Service Lifts: Respect the capacity marked for each of the elevators and stand on the spot marked on the floor of the elevator.	✓
		Common Areas: respect the flow of traffic in common areas as well as social distancing at all times.	✓
		Toilets: Respect the capacity marked for each of the toilets, which must be indicated to keep social distancing between users.	✓
	Exit.	You must register your exit in the access control filter.	✓

