

FOOD AND BEVERAGE SERVICE SANITATION GUIDELINES IN EVENTS.

The following is a list of the health and safety measures that all customers, organizers, exhibitors and their suppliers must comply with when attending Centro Citibanamex in the different food and beverage consumption areas in our facilities:



CATEGORY	GUIDELINE	DESCRIPTION / ACTION	SERVICES				
			COFFEE SERVICES	PLATED SERVICES	BUFFETS	COCKTAIL	SESSIONS
FOOD AND BEVERAGE SERVICE	Food.	Everything must be individually packaged, e.g., bread, biscuits, hand fruit, fruits, etc. It is up to the organizer to choose whether to use disposable or previously disinfected cutlery. 70% alcohol-based gel sanitizer will be provided.	✓	⊘	⊘	⊘	⊘
	Food.	Bread and butter are presented individually packaged, food is presented with a cover that will be removed in front of the diner.	⊘	✓	⊘	⊘	⊘
	Food.	"À la carte": everything is presented individually packaged including toppings and bread, acrylic barriers will be placed on the buffet separating the customer from the food, staff will be serving the food.	⊘	⊘	✓	⊘	⊘
	Food.	The canapés are presented individually covered, on a plate or inside individual disposable boxes.	⊘	⊘	⊘	✓	⊘
	Drinks.	Soft drinks and water previously sanitized are delivered in their container for the customer to open them. All the product is delivered cold to avoid the use of ice. Wine and cocktail service is served in front of the customer. As a rule, water stations must have individual bottles, not in jugs of water.	✓	✓	✓	✓	✓
	Support Tables.	Placing of under cloth and disposable table cover always keeping social distancing.	✓	✓	✓	✓	✓
	Dining Tables.	Placement of undercloth and table cover, napkins packed in modules of 12 pieces. The waiter presents this pack and in front of the customer, he/she breaks the seal and hands them with tweezers always respecting social distancing.	⊘	✓	⊘	⊘	⊘
	Staff.	The service staff must present themselves with their respective personal protective equipment (PPE).	✓	✓	✓	✓	✓
	Customer Communication.	Informative banners with the health measures.	✓	✓	✓	✓	✓
	Chair cover.	Chair covers must be packaged and sealed in packs of 10 pieces.	✓	✓	✓	✓	✓